

Website Care & Growth Plans

Proactive protection for your digital presence

Your website is the foundation of your online presence. Without regular maintenance, security monitoring, and performance optimisation, even the best-built site becomes vulnerable to threats and degradation.

Our Website Care Plans move you from reactive fixes to proactive protection — giving you peace of mind and freeing you to focus on running your business.

Security First

Daily scans, firewall updates,
malware protection

Zero Downtime

24/7 uptime monitoring with
instant alerts and rapid response

Growth Ready

Performance tuning, SEO
foundations, scalable architecture

Choose Your Plan

All plans include a dedicated account manager and monthly reporting

★ RECOMMENDED ★

FOUNDATION

Essentials

£99

/month

- ✓ WordPress core updates
- ✓ Plugin & theme updates
- ✓ Monthly security scan
- ✓ Uptime monitoring (24/7)
- ✓ Monthly backup verification
- ✓ Basic email support
- ✓ Response within 48 hours
- ✓ Monthly status report
- Performance optimisation
- Priority support
- Content updates
- SEO monitoring
- DSPT/compliance support

MOST POPULAR

Professional

£175

/month

- ✓ Everything in Essentials
- ✓ Weekly security scans
- ✓ Performance optimisation
- ✓ 2 hrs content updates/mo
- ✓ Priority email & phone
- ✓ Response within 24 hours
- ✓ SEO health monitoring
- ✓ Quarterly strategy call
- ✓ Google Analytics review
- DSPT/compliance support
- Unlimited content edits
- Same-day response

FULL SERVICE

Premium

£275

/month

- ✓ Everything in Professional
- ✓ Daily security monitoring
- ✓ DSPT compliance support
- ✓ 4 hrs content updates/mo
- ✓ Same-day response (SLA)
- ✓ Dedicated phone line
- ✓ Monthly strategy call
- ✓ Advanced SEO reporting
- ✓ Conversion rate analysis
- ✓ Staff training (1hr/qtr)
- ✓ Emergency out-of-hours
- ✓ Annual site audit & roadmap
- ✓ Priority new feature dev

All plans are on a rolling monthly basis. No long-term contracts. 30 days' notice to cancel.

All prices exclude VAT. Additional development work quoted separately at agreed hourly rates.

How It Works

Simple onboarding, transparent process, measurable results

1

We Audit

We review your current site health, security status, and performance baseline — completely free.

2

You Choose

Select the plan that fits your needs. No pressure, no lock-in. Upgrade or downgrade anytime.

3

We Protect

Your site goes under active care immediately. Monthly reports keep you informed.

4

You Grow

With your site secure and optimised, you focus on your business. We handle the technical heavy lifting.

Scope Boundaries

Care Plans cover maintenance, monitoring, and minor content updates as specified per tier.

The following are quoted separately as project work:

- New page design and development
- Major redesigns or restructuring
- Custom plugin or theme development
- New feature builds beyond minor edits
- E-commerce functionality
- Third-party API integrations
- Data migration projects
- Emergency recovery from hacking

Care Plan clients receive preferential rates and priority scheduling for all project work.

Why Ncore Group?

■ 40+ websites under active management

Proven track record across healthcare, education, recruitment, and professional services.

■ Healthcare sector specialists

Deep understanding of CQC, DSPT, and regulatory compliance requirements.

■ AI-augmented efficiency

We use intelligent automation to deliver faster, more thorough service at competitive rates.

■ No lock-in contracts

Monthly rolling plans. Stay because the service is excellent, not because you're trapped.

Ready to Protect Your Website?

Start with a free site health audit — no obligation, no pressure.

[Book Your Free Audit](#)

Ken Mburu

Chairman & Technical Director

hello@ncore.co.uk

www.ncore.co.uk

+44 203 488 9578

The Workary, Westcott Crescent, Hanwell, London W7 1PD

Ncore Group

Web Development • Healthcare Technology • Managed Hosting • Digital Operations